



# Terms and Conditions Access to Trading Central on FTD Campaign

This Access to Trading Central on FTD Campaign (hereafter referred to as the "TC Campaign" or the "Campaign") is offered by Neotrades Capital Ltd (hereinafter referred to as the "Company" or "Neotrades"), a limited liability company incorporated and registered under the laws of the Republic of Mauritius with registered number C185992 and having its registered address at 1st Floor River Court 6 St. Denis Street P.O Box 1079, Port Louis 11328, Mauritius. Neotrades is authorised and regulated by the Financial Services Commission Mauritius ("FSC") under licence No. GB21200093.

The Client acknowledges, confirms, declares and agrees that by accepting these Terms of the Campaign as contained herein, he/she enters into a legally binding agreement with the Company in relation to the present TC Campaign.

The Client also acknowledges, confirms, declares and agrees that all the remaining Legal Documents of the Company, as may be found on the Company's website at <a href="www.neotrades.com/en">www.neotrades.com/en</a> have been also read, acknowledged and agreed to. The Client acknowledges, confirms, declares and agrees that the content of the Legal Documents govern the Campaign and that these Terms for the Campaign should be read in conjunction with the Legal Documents, as these may be found on the Company's official website at <a href="www.neotrades.com/en">www.neotrades.com/en</a> and may be amended from time to time.

This Campaign is valid and effective in accordance with Clause 3.5 and it may be suspended and/or terminated and/or amended at any time and at the sole discretion of the Company.

#### 1. Introduction

1.1. These Terms govern the Campaign that is organized by the Company, in the context of which, each Client of Neotrades may be eligible to get access to Trading Central, as mentioned herein.

### 2. Definitions/Interpretations

'Campaign' means the current Access to Trading Central on FTD Campaign, as presented herein.

'Client Agreement' means the agreement which governs the provision of investment and/or ancillary services to you by the Company, as concluded between you and the Company upon your successful onboarding with, and verification by, the Company.

'Campaign Period' means the period during which the Campaign will be valid, and which is set within Clause 3.5 of the Terms.

'First Time Deposit' or 'FTD' means the Client's first deposit.









**You', 'Client', 'Participant'** means the Company's Client who meets all the conditions that are indicated in Clause 4.1 of these Terms;

## 3. About the Campaign

- 3.1. The Campaign is only available during the Campaign Period.
- 3.2. The Client acknowledges and agrees that in order to be eligible for the TC Campaign, he/she needs to meet the eligibility criteria in Clause 4.
- 3.3. The minimum FTD amount for the TC campaign has been set to \$250.
- 3.4. Upon the FTD, the Client is required to send an email request to the Company's Customer Support Department, confirming that a deposit has been made and requesting that the Trading Central is enabled, in line with the present TC campaign. The email shall be sent within twenty-four (24) hours from the time of the FTD.
- 3.5. The Campaign Period starts on the 03/01/2025, 00:00 AM GMT to 31/01/2025, 23:59 GMT. The Company at its own discretion may end the Campaign at any time.

#### 4. Eligibility

- 4.1.To be eligible to participate in the TC Campaign, you must be a new, registered and verified Client, who has not funded yet.
- 4.2. Any Participant who does not meet or partially meets the requirements of the present Terms and Conditions shall not be eligible to receive access to Trading Central as part of the TC Campaign.

#### 5. Reward Allocation

- 5.1. You shall receive your access within twenty-four (24) hours after the successful completion of the steps described above, and provided that all Terms have been met. This period may be extended at our sole discretion, subject to technical or other issues.
- 5.2.All Participants are free to refuse the access to Trading Central within 24 hours of receipt. They can do that by contacting us at <a href="mailto:support@neotrades.com">support@neotrades.com</a>.
- 5.3.If the Client has any query and/or requires assistance in relation to the Campaign, he/she may contact us at <a href="mailto:support@neotrades.com">support@neotrades.com</a>.









5.4.If the Client has any complaints in relation to the Campaign, he/she may submit such at <a href="mailto:complaints@neotrades.com">complaints@neotrades.com</a> and each such complaint shall be handled pursuant to the complaint handling policy of the Company.

#### 6. Disqualification

- 6.1. Participants are not entitled to receive any access to Trading Central if a Participant does any of the following, including but not limited to:
  - a) violate, manipulate or not abide by any of the Terms or any of our applicable Legal Documents agreed upon during onboarding;
  - b) hedging between your accounts and/or other Clients' accounts of the Company;
  - c) you close your account and/or withdraw all deposited funds, immediately after the Access has been given to you.
- 6.2. If the Company believes that you have engaged in any fraud or material abuse or abusive trading or are engaged in any activity that may harm the Company's reputation, the Company may, at its sole discretion, take any actions we see fit in the circumstances, including but not limited to closing of your accounts and/or cancel your right for access to Trading Central.

#### 7. Miscellaneous

- 7.1.By participating in the TC Campaign, the Participant acknowledges and consents to abide by the present Terms.
- 7.2. Participation in the TC Campaign does not constitute any form of partnership, association or joint venture between the Participants and the Company.
- 7.3. We may, at our sole discretion, suspend, terminate or amend these Terms without prior notice. Should we elect to provide you with notice as to either of the above events, such notice will be in writing, and the respective mandate thereof shall become effective on the date displayed in such written notice, or, if no date is specified in the said notice, immediately. It is hereby clarified that the Company shall not be liable for any consequences of any suspension, termination or change of these Terms.
- 7.4. The Client acknowledges that where the Company has any suspicion of any form of arbitrage, abuse, fraud, manipulation, cash-back arbitrage connected to the Client's account(s) or any other forms of deceitful or fraudulent activity, then the Company reserves the right, at its sole discretion, to, indicatively, but not exhaustively:
  - a. Close/suspend all of the Client's accounts with the Company.
  - b. Disqualify the Client from the Campaign and/or any other scheme and/or campaign of the Company with immediate effect.





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- 7.5. The Client hereby acknowledges, confirms and understands that where any of the circumstances mentioned in Clause 7.4 of the Terms take place, the Company will not be liable for any consequences in relation to the cancellations and/or withholds and/or to any potential damage that may be caused by the above, including, but not limited to, order(s) closure by stop out.
- 7.6.Nothing in these Terms, or in any other promotional material, will be viewed as provision of investment advice, investment recommendation, portfolio management or any other form of discretionary service. Moreover, the Client understands and agrees that past performance is neither a reliable indicator nor a guarantee of any future results or returns.
- 7.7. The Terms are published on our website in English. Any translation is a courtesy translation only.
- 7.8. We cannot provide information about another Participant's account or application status due to privacy reasons.
- 7.9.By participating in the Campaign, you consent to the processing of your personal data, which personal data will be collected and used by the Company and/or any related and/or affiliated and/or contracted (with the Company) companies through automated and/or non-automated means. In addition, you acknowledge and agree that your personal data will be retained and used in accordance with the Company's privacy policy, a copy which will, at all times, be available on the Company's website.
- 7.10. The Company shall not be liable for any delay in performing or failure to perform any of its rights under these Terms.
- 7.11. Neither the Company nor any affiliated and/or related (with the Company) company/ies shall be liable for any damages and/or losses and/or tax implications and/or any damages and/or losses and/or implications of any nature, that may or will be suffered by you.
- 7.12.Headings inserted in these Terms are used for ease of reference only and shall not affect the interpretation thereof.
- 7.13.No failure or delay by the Company in exercising any right, power or privilege hereunder shall operate as a waiver thereof, nor shall any single or partial exercise thereof preclude any other or further exercise thereof or the exercise of any right, power or privilege hereunder.
- 7.14.If any term and/or condition and/or provision of these Terms shall be held or made invalid by a court decision, the remainder of the Terms shall not be affected thereby.
- 7.15.In case of any inconsistencies between the subject matter of these Terms and the Client Agreement, these Terms shall prevail.





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- 7.16.All capitalized words and phrases used and not defined in these Terms shall have the same meaning as defined in our Client Agreement.
- 7.17. Neither the Company nor any related and/or affiliated and/or contracted (with the Company) companies shall be liable for technical malfunctions of any telephone network or lines, computer online systems, servers, or providers, computer equipment or software, failure of any email or entry to be received on account of technical problems or traffic congestion on the internet, telephone lines or at any website, or any combination thereof, including any injury or damage to you in the context of your participation in the Campaign.
- 7.18. The Company cannot be held responsible for any action and/or omission of the Client and/or the failure of the Client to monitor and/or review any notification(s) and/or announcement(s) that may be provided by the Company, either via the Company's website and/or via email.
- 7.19. These Terms shall be governed by and construed in accordance with the applicable laws of the Republic of Mauritius. In addition, in the event of a dispute, such dispute shall be submitted to the exclusive jurisdiction of the courts of the Republic of Mauritius, which will have exclusive jurisdiction to adjudicate on such dispute.





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